SMS800 TFNRegistry

April 2019

Migration Guide for SMS/800 TFN Registry User Interface Users

On July 10, 2017, Somos launched the SMS/800 Toll-Free Number (TFN) Registry User Interface (UI). The SMS/800 TFN Registry UI is the newest interface and ultimately replaced older interfaces like the 3270 and the Enhanced SMS/800, which were decommissioned in 2018. This document will outline the steps that need to be completed by UI users in order to prepare for the **full system cutover the morning of Monday, June 3, 2019.**

MIGRATION CHECKLIST

☐ Login to the SMS/800 TFN Registry User Interface (UI) to change your password(s).

☐ Join the Pre-Production Beta program to learn more about the updated UI. This environment is available until May 26 to test and help streamline your transition. Email us at beta@somos.com to get started!

HELPFUL LINKS

Production Environment:
tfnregistry.somos.com

Beta Environment (NDA Required):
devp2-tfnregistry.somos.com

Somos Portal Website:
portal.somos.com

FREQUENTLY ASKED QUESTIONS

How do I access and login to the SMS/800 TFN Registry UI?

Visit the SMS/800 TFN Registry UI (tfnregistry.somos.com) from any device or browser and login with your current login credentials for the SMS/800 TFN Registry UI or the WBA Interface. If it is your first time logging in, please complete a password reset by either selecting the "Forgot Password" link or by calling or texting the Help Desk at 844.HEY.SOMOS (844.439.7666), Option 1.

Are there any changes to the SMS/800 TFN Registry UI?

Yes. After the system cutover, all remaining functionalities from the SMS/800 Platform will be added into the SMS/800 TFN Registry UI. Some of the remaining functionalities that will be included are: Template Records (TADs), Mass Automation (MRO, MCP, MND, MSP, and the MNQ) and more. You will also have the option to search by keywords and acronyms.

Are there additional resources available?

Yes. Once you have logged into the SMS/800 TFN Registry UI, you can access its User Guide document by selecting the "?" icon located in the upper right-hand corner. Access to other related documents can be found in the SMS/800 TFN Registry Resource Library (http://info.somos.com/tfnregistryresourcelibrary) and the Somos Portal Website (portal.somos.com).