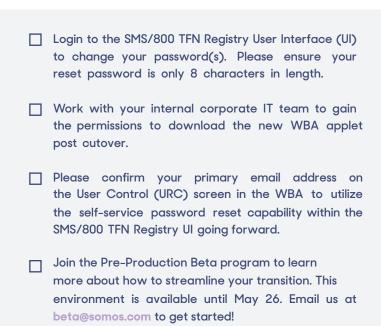# SMS800 TFNRegistry

April 2019

Migration Guide for WBA Users

The Web Based Access (WBA) Interface is the first Graphical User Interface (GUI) for the existing system known as the SMS/800 Platform. This document will outline the steps that need to be completed by WBA users in order to prepare for the **full system cutover the morning of Monday, June 3, 2019.**

MIGRATION CHECKLIST

☐ Login to the SMS/800 TFN Registry User Interface (UI) to change your password(s). Please ensure your reset password is only 8 characters in length.

☐ Work with your internal corporate IT team to gain the permissions to download the new WBA applet post cutover.

☐ Please confirm your primary email address on the User Control (URC) screen in the WBA to utilize the self-service password reset capability within the SMS/800 TFN Registry UI going forward.

☐ Join the Pre-Production Beta program to learn more about how to streamline your transition. This environment is available until May 26. Email us at beta@somos.com to get started!

HELPFUL LINKS

Production Environment:
app.somos.com

Beta Environment (NDA Required):
devp2-app.somos.com

Somos Portal Website:
portal.somos.com

FREQUENTLY ASKED QUESTIONS

Will the WBA be decommissioned and/or replaced?

While the WBA Interface will continue to be supported in the near term, we do encourage current WBA users to login and access the new SMS/800 TFN Registry UI to manage your Toll-Free Numbers.

How will I access and login to the WBA Interface?

After cutover, access to the WBA will remain the same (app.somos.com). You will; however, be required to download a new applet. Please work with your internal corporate IT team to ensure you have the permissions that are needed to download and install the new applet. Please note that you will need a Windows 7 or 10 OS, a Network Connection (client-based VPN, Site-to-Site VPN or Dedicated Circuit), the Internet Explorer 11 browser and Java 8.

Are there any changes to the WBA Interface?

Yes. After cutover, you will see various changes such as removed optional fields in the Customer Records (CADs) and the Pointer Records (PADs) screens. Mass Automation screens (AJR, MRO, MCP, MND, MSP, and the MNQ) may not be available at cutover, but are anticipated to be accessible shortly thereafter and will also be available in the SMS/800 TFN Registry UI. In addition, the Web Based Reporting System (WRS) will be decommissioned and its link will be replaced with a link to the new SMS/800 TFN Registry Reporting (TRR). These changes will be made in the WBA Interface in order to be consistent with the SMS/800 TFN Registry UI changes. As a reminder, if you run any scripts with the WBA Interface, we strongly recommend testing those scripts in our Beta Environment in order to ensure a smooth transition.

Do I need to update my Network Connections with Somos?

No. After the cutover, a Network Connection (client-based VPN, Site-to-Site VPN or Dedicated Circuit) with Somos will still be required.

Will the WBA Interface in the Tutorial Environment continue to be available?

No. After the cutover, the WBA Interface will only have 2 environments available for use: Production (app.somos.com) and Sandbox. *Please Note: Sandbox was originally known as the Delta (Test) Environment. The Sandbox URL will be available after cutover.*

Are my credentials the same as the ones used to login to the SMS/800 TFN Registry UI?

Yes. However, if you have not logged into the SMS/800 TFN Registry UI in the Production Environment within 90 days prior to cutover, your existing WBA interface password(s) will not work and you will be prompted to change your password. You will receive a 30 day notification prior to the cutover date, which will serve as a reminder to change your password(s). Per Somos' security policy your password(s) will be affective for 90 days. Please ensure your reset password is only 8 characters in length to ensure you do not have any issues logging into the WBA prior to cutover. Please Note: There will be new password requirements for WBA that match the SMS/800 TFN Registry UI's password requirements after cutover. For reference, the TFN Registry UI allows between 8 and 14 characters in length and this will be available in WBA after cutover.

Can I reset my own password?

Yes. If you have the email address associated to your Login ID and you are not locked, you can reset your password by selecting the "Forgot Password" link on the SMS/800 TFN Registry UI login page. Once you have completed your password reset, you can login to the SMS/800 TFN Registry UI or the WBA Interface using the new password. If you are locked, please call or text the Help Desk at 844.HEY.SOMOS (844.439.7666), Option 1.

Are there any additional resources available?

Yes. The WBA User Guide can be accessed directly through the WBA Interface from the Help menu. Access to other related documents can be found in the SMS/800 TFN Registry Resource Library (http://info.somos.com/ tfnregistryresourcelibrary) and the Somos Portal Website (portal.somos.com).