

Migration Guide for WRS Business Objects Users

On June 24th, 2019, the System Cutover to the new SMS/800 Toll-Free Number (TFN) Registry will be completed. This document outlines Key Notes, Helpful Links and FAQs to help Web Based Reporting System (WRS) Business Objects users prepare for the System Cutover.



KEY NOTES

- When the System Cutover occurs, the WRS Business Objects (BO) will be decommissioned. It will be replaced with the SMS/800 TFN Registry Reporting (TRR).
- The TRR will be available through a link on the SMS/800 TFN Registry User Interface (UI) for users with reporting permissions granted to their Login ID.



HELPFUL LINKS

Production Environment for UI:

tfnregistry.somos.com

Somos Portal Website:

portal.somos.com



FREQUENTLY ASKED QUESTIONS

What is Reporting?

Various types of reports are available to Responsible Organizations (Resp Orgs), both online and offline. The reporting system today, is known as WRS. WRS can be accessed today via a secure Network Connection (a client-based VPN, a Site-to-Site VPN or a Dedicated Circuit).

Will WRS BO be decommissioned or replaced with something else?

When the System Cutover occurs, WRS will be replaced with the SMS/800 TFN Registry Reporting (TRR) which is powered by Tableau.

How do I access and login to the new SMS/800 TFN Registry Reporting?

After the System Cutover, if your Login ID has reporting permissions, you can access the TRR from within the SMS/800 TFN Registry's **User Interface (UI)**. Once you have successfully logged into the SMS/800 TFN Registry UI, select the "TFN Registry Reporting" menu item from the Menu icon located at the top left of the page. If you need reporting permissions added to your Login ID, please contact your Resp Org's Primary Contact or Company Administrator(s) for assistance. If you need assistance with logging in, please call or text the Help Desk at 844. HEY. SOMOS (844.439.7666), Option 1.

Do I need to make any changes to my Network Connection with Somos?

No. After the System Cutover, a Network Connection with Somos is no longer required to access the TRR.

Are there any changes to reports in the new SMS/800 TFN Registry Reporting?

Yes. The reports will have a new design. In some of the tables, some of the field names will be changing and some optional fields will be completely removed from the reports (only if the optional fields are also no longer available in the SMS/800 TFN Registry UI).

Are there any reports that will no longer be available in the new SMS/800 TFN Registry Reporting?

Yes. There are non-custom reports that will no longer be available. Somos will provide the list of these reports. These reports are now available in a document on the Somos Portal Website in the "Find Documents" section. Once the "Find Documents" section is displayed, please select the "Miscellaneous" menu item to download the "SMS/800 TFN Registry Reporting - Non-Custom Retired Reports" document from the list of available documents.

Will our custom reports be migrated to the new SMS/800 TFN Registry Reporting?

No. It is important to know that any custom reports created by you or for you by the Help Desk within WRS BO will not be migrated. However, training videos are available to help you navigate and recreate these reports. These videos can be accessed via the [SMS/800 TFN Registry Resource Library](#).

Are there any additional resources available?

Yes. Stay tuned via our website, www.somos.com for more [Insights](#) and announcements. Please Note: Several of the resources available in the library are on the Somos Portal Website (portal.somos.com). If you are not logged in, it will ask you to do so. Please have your login credentials ready.