



IMPORTANT NOTICE

Dear Somos Customer,

As news of COVID-19, also known as coronavirus, continues to develop, **Somos is taking proactive measures to protect the health and well-being of our employees, customers and partners while ensuring there is no disruption in the critical services, we provide our customers to keep brands, consumers and communities connected.**

Our Somos Help Desk team will continue to be available per standard operating hours of 24/7 support. Please call or text us at 844.HEY.SOMOS (844.439.7666), Option 1 or email us at help@somos.com.

We will continue to closely monitor the situation and make informed decisions that ensure continued operations, prevent the spread of the virus and support public health. Somos remains committed to ensuring no disruption of Somos' services as the world navigates this fast-changing situation.

Sincerely,

Michelle Larsen

VP Customer Engagement & Product Strategy

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