



Reassigned Numbers Database

Reassigned Numbers Database: The “Five W’s”

Federal Communications Commission

Somos, Inc.

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Who we are

Federal Communications Commission

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Agenda

1. **What** is the Reassigned Numbers Database?
2. **Why** should you care?
3. **How** do you access the RND?
4. **When** can you use the RND?
5. **Where** can you find more information?





“Unwanted robocalls are not only a nuisance, but they also pose a serious risk to consumers who can inadvertently share sensitive, personal information in response to bad actors’ malicious schemes[.]”

Acting FCC Chairwoman, Jessica Rosenworcel

What is the RND?

On December 13, 2018, the Federal Communications Commission (FCC) released a Second Report and Order on Advanced Methods to Target and Eliminate Unlawful Robocalls. In the Reassigned Numbers Database Order, the Commission **addressed the problem of unwanted calls to consumers with numbers reassigned from a previous consumer by establishing a single, comprehensive Reassigned Numbers Database (RND).**



The RND system securely houses **permanently disconnected** US geographic and toll-free numbers and the date of the most recent permanent disconnection of each of those numbers.



Why should you care?

Callers and/or their Agents check the RND to determine whether a telephone number has been permanently disconnected from the consumer they intend to reach, thus allowing them to avoid calling consumers with potentially reassigned numbers who may not wish to receive the call, and comply with regulatory requirements.



The FCC defined a **safe harbor** from Telephone Consumer Protection Act (TCPA) liability for a caller that can prove that it: (1) obtained consent from the intended call recipient; (2) checked the database prior to calling the number to verify that the number had not been permanently disconnected, or reassigned, after the date the caller obtained consent or the date the caller was reasonably certain the consumer could still be reached at that number; and (3) received from the database a query response of "no" (indicating the number has not been reassigned in that time) that was incorrect.



Reassigned Numbers

The Reassigned Numbers Database system securely houses all permanently disconnected US geographic and toll-free numbers, and the date of the most recent permanent disconnection of each of those numbers. Callers may use the database to verify whether a telephone number has been permanently disconnected since a specific date, and therefore remain compliant with regulatory requirements.

Get Started

Service Providers Submitting Data

Report permanently disconnected telephone numbers each month.



Registration Process



Submission Process

Callers Querying Data

Research specific telephone numbers before you call to avoid disconnected numbers.



Registration Process



Query Process

Find An Agent

Whether you are a service provider who needs to submit monthly data on permanently disconnected numbers or a caller who wants to query the RND before making calls, you may use an agent to help with your telephone number data. The agent contact information is provided for your information; neither service providers nor callers are required to use an agent.

Agents to Submit Data

Agents to Query Data

How do you access the RND?

- The RND is accessible via a web-based platform.
- Checks may be conducted per telephone number or via a batch look-up (using SFTP or API).
- RND users must register for the user type that fits their requirements:
 - **Callers** check the RND to verify whether a telephone number has been disconnected since a specific date.
 1. **Callers**: checks on its own behalf.
 2. **Caller Agents**: checks on behalf of clients.

When can you use the RND?

- ✓ Beta Access: **July 1**
 - Learn the system and have an opportunity to provide feedback for improvements.
 - If interested, reach out to support@reassigned.us
- ✓ Registration: **October 1**
 - Subscription pricing available.
- ✓ General Availability: **November 1**
 - All providers have uploaded disconnect data to RND.



**Where can you find
more information?**



www.reassigned.us



support@reassigned.us



1-833-763-2366

Transition to Panel Discussion

Thank you!



support@reassigned.us

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