

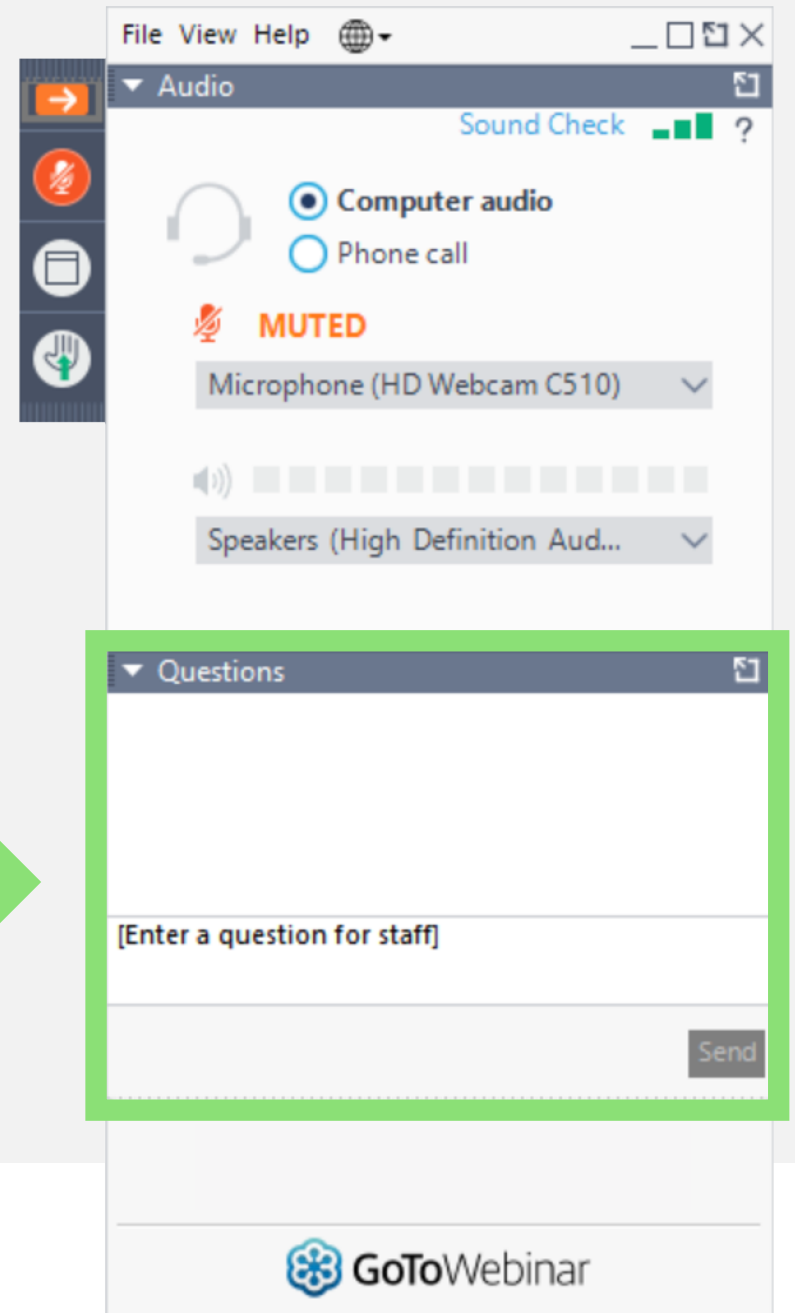


Success Playbook: Navigating the SMS/800 TFN Registry® UI with Ease

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Webinar Control Panel

Submit your questions in the Questions box and our moderator will address your questions live.





What we will cover today

- Decommission Information
- Your Resources
- User Interface (UI) Walkthrough
- Questions

It's Right Around the Corner

For all users, both API and UI, please note the following information.



Verify
Login
Credentials



Submit
Disconnection
Request



Be Prepared for
September 30, 2021

Resources: Migration Guide and Webinar



Login to the [Somos Portal Website](#) to find these resources

Webinar: Resources → Videos → Webinars

Migration Guides: Find Documents → Miscellaneous



SMS800 TFNRegistry®

MIGRATION GUIDE FOR MGI TO API

January 2021

Need help migrating from the Mechanized Generic Interface (MGI) to the SMS/800 TFN Registry® Application Programming Interface (API)? This Migration Guide document is the perfect resource for you and your team! It outlines the steps that must be completed by Responsible Organizations (Resp Orgs) in order to prepare for the decommissioning of the MGI.

SMS800 TFNRegistry®

MIGRATION GUIDE FOR WBA TO UI

January 2021

Need help migrating from the Web Based Access (WBA) to the SMS/800 TFN Registry® User Interface (UI)? This Migration Guide document is the perfect resource for you and your team! It outlines the steps that must be completed by Responsible Organizations (Resp Orgs) in order to prepare for the decommissioning of the WBA on September 30, 2021.

MIGRATION CHECKLIST

- ☐ Log into the SMS/800 TFN Registry UI using your credentials for the WBA. Password resets can be completed by selecting the "Forgot Password" link on the Login page of the SMS/800 TFN Registry UI.
- ☐ Visit the [Somos Portal Website](#) to review on demand SMS/800 TFN Registry UI video tutorials, System How To's and other documentation.

HELPFUL LINKS

Production Environment:
tfnregistry.somos.com

Sandbox Environment:
sandbox-tfnregistry.somos.com

Somos Portal Website:
portal.somos.com

Quick Links

API RESOURCES

DEVELOPER RESOURCES	SOMOS PORTAL WEBSITE
developer.somos.com	portal.somos.com

API ENVIRONMENTS

SANDBOX	PRODUCTION
sandbox-api-tfnregistry.somos.com	api-tfnregistry.somos.com

Note: The Sandbox and Production URLs must be utilized within a *third-party* software such as Postman



UI RESOURCES

SOMOS PORTAL WEBSITE
portal.somos.com

UI ENVIRONMENTS

SANDBOX	PRODUCTION
sandbox-tfnregistry.somos.com	tfnregistry.somos.com

Your Resources

Documentation & Training

Somos Portal:
portal.somos.com

Developer Resources
Portal:
developer.somos.com

Help Desk

24x7 Support

844.HEY.SOMOS
(844.439.7666),
Option 1

Email:
help@somos.com

Billing

Secure Tunnels
(Ports)
& RSA Tokens

Email:
billing@somos.com

Product Support

Questions about
your
Resp Org's
Migration Progress

Email:
productsupport@somos.com

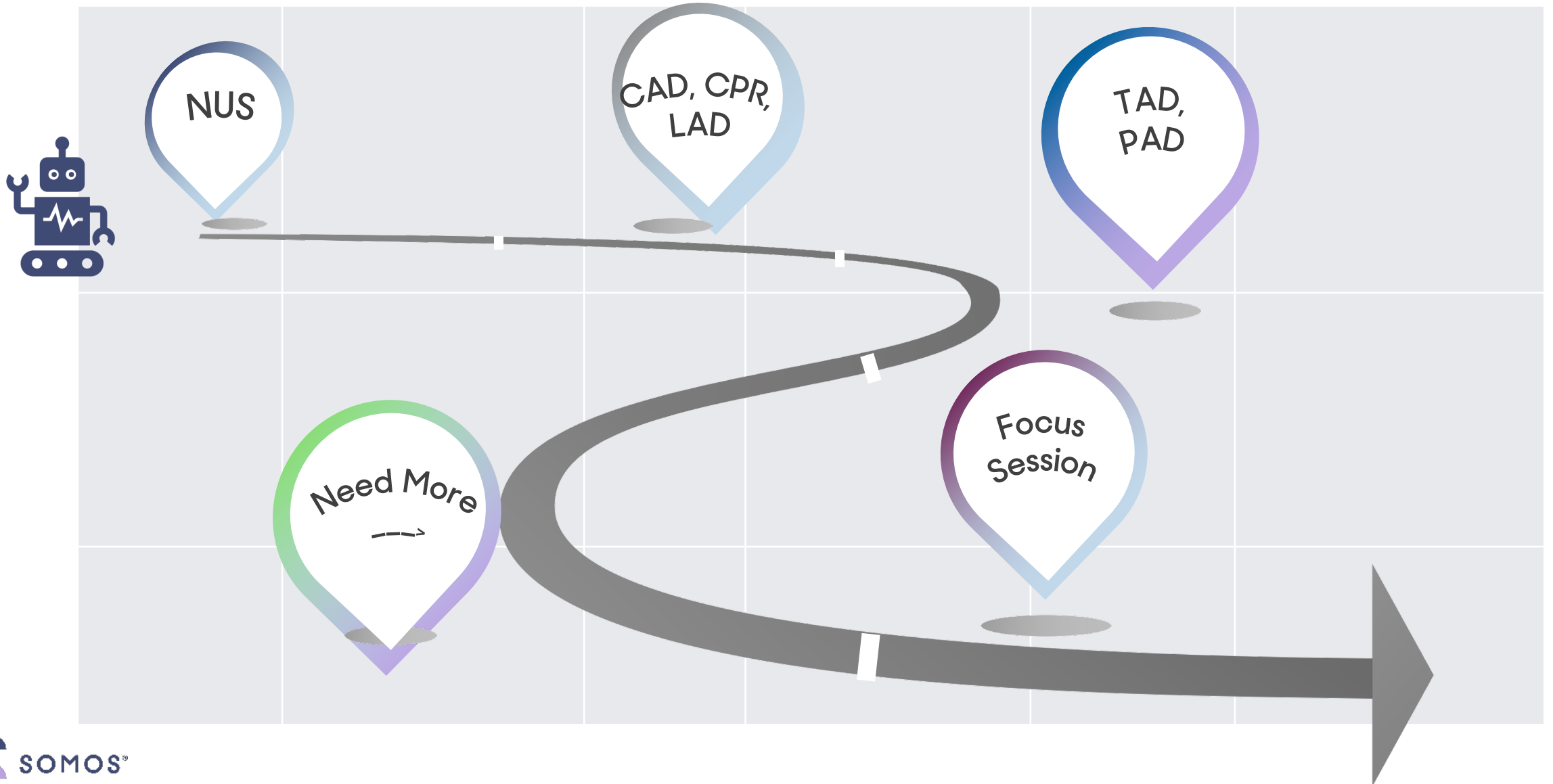
User Interface (UI) Walkthrough

Lisa Reich

Resp Org Trainer

Help Desk Member for 10 years

Course Roadmap



Login Screens

SMS800 TFNRegistry

Welcome

Log in using your SMS/800 TFN Registry Login ID

Login ID

Password

Login

[Forgot Password?](#)



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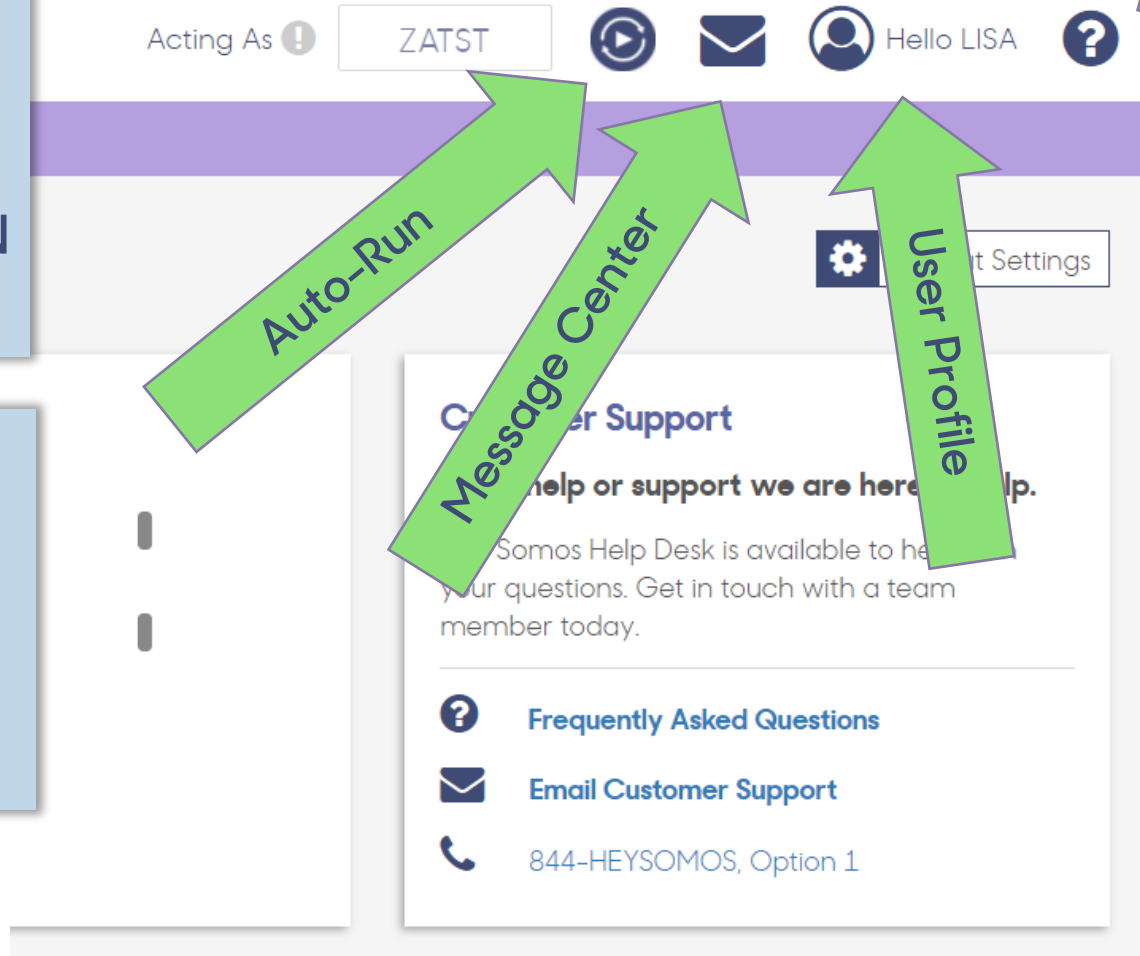
Login Credentials

- Enter Logon ID
- Enter Password
 - If you had access in WBA use your last successful password
- Click Login

SMS/800 TFN Registry Landing Page

Message Center Icon which can be easily accessed from any screen within the TFN Registry.

Auto-Run Envelope Icon: returns users enabled Auto-Run job.



Help Icon

Help: Directs you to the user guide that is in a PDF format.

User Profile Icon "Hello Lisa" this will confirm your login credentials. You can also Change Password, and Logout from this icon.

SMS/800 TFN Registry Landing Page

SMS800 TFNRegistry

Acting As ZATST Hello LISA

Dashboard | Last Updated: 10/12/2020 12:10 PM CT

News and Events

- 10/15/2020 SOMOS new upgrade
- 10/12/2020 SOMOS new downgrade

Customer Support

Need help or support we are here to help.

The Somos Help Desk is available to help with your questions. Get in touch with a team member today.

- Frequently Asked Questions
- Email Customer Support
- 844-HEYSOMOS, Option 1

TFNs to be Spared

NPA	To be Spared TFNs Count

Entity Agreements

Template Record List

Status	Count

Live Chat

Dashboard

Predefined set of tiles users can configure.

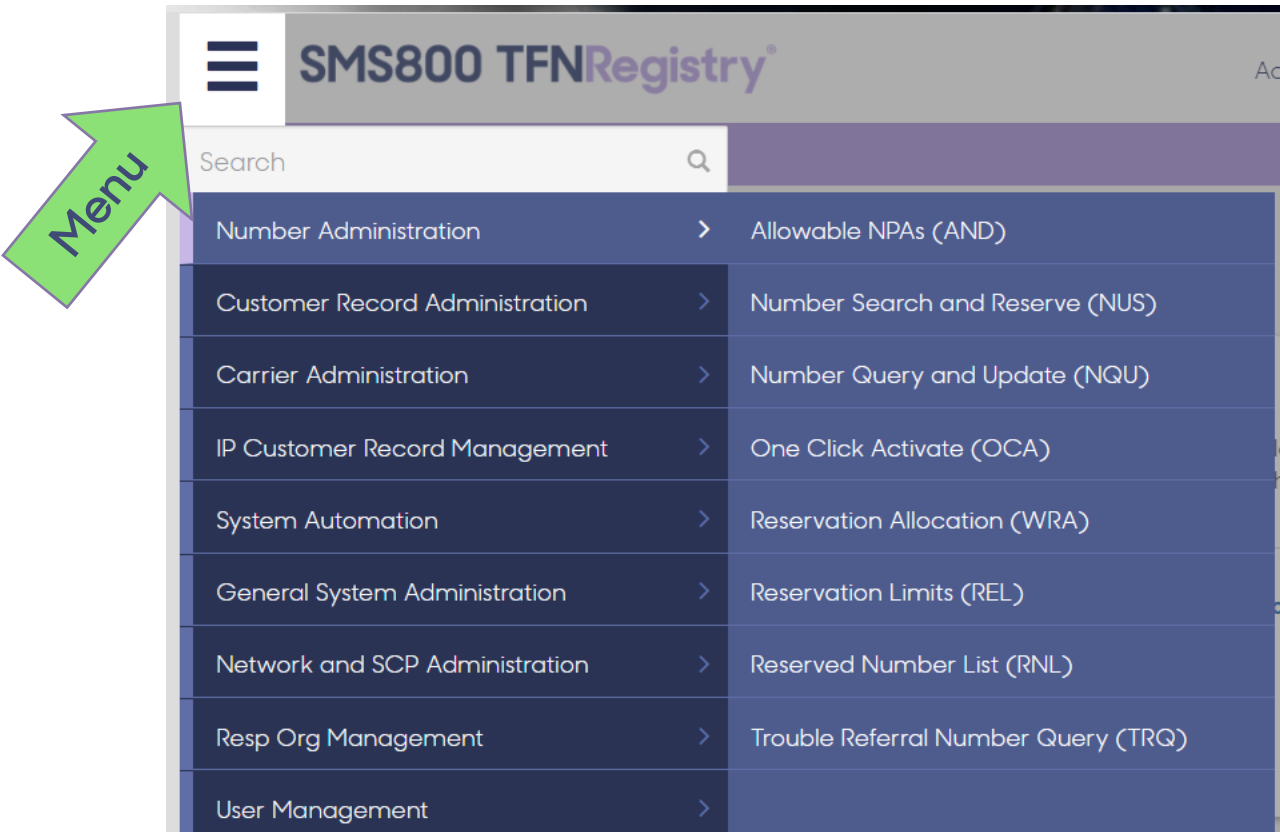
Click to Chat

Live Chat Icon puts you in contact with Help Desk for support.

Monday 6:00 AM CT through Friday 11:59 PM CT.

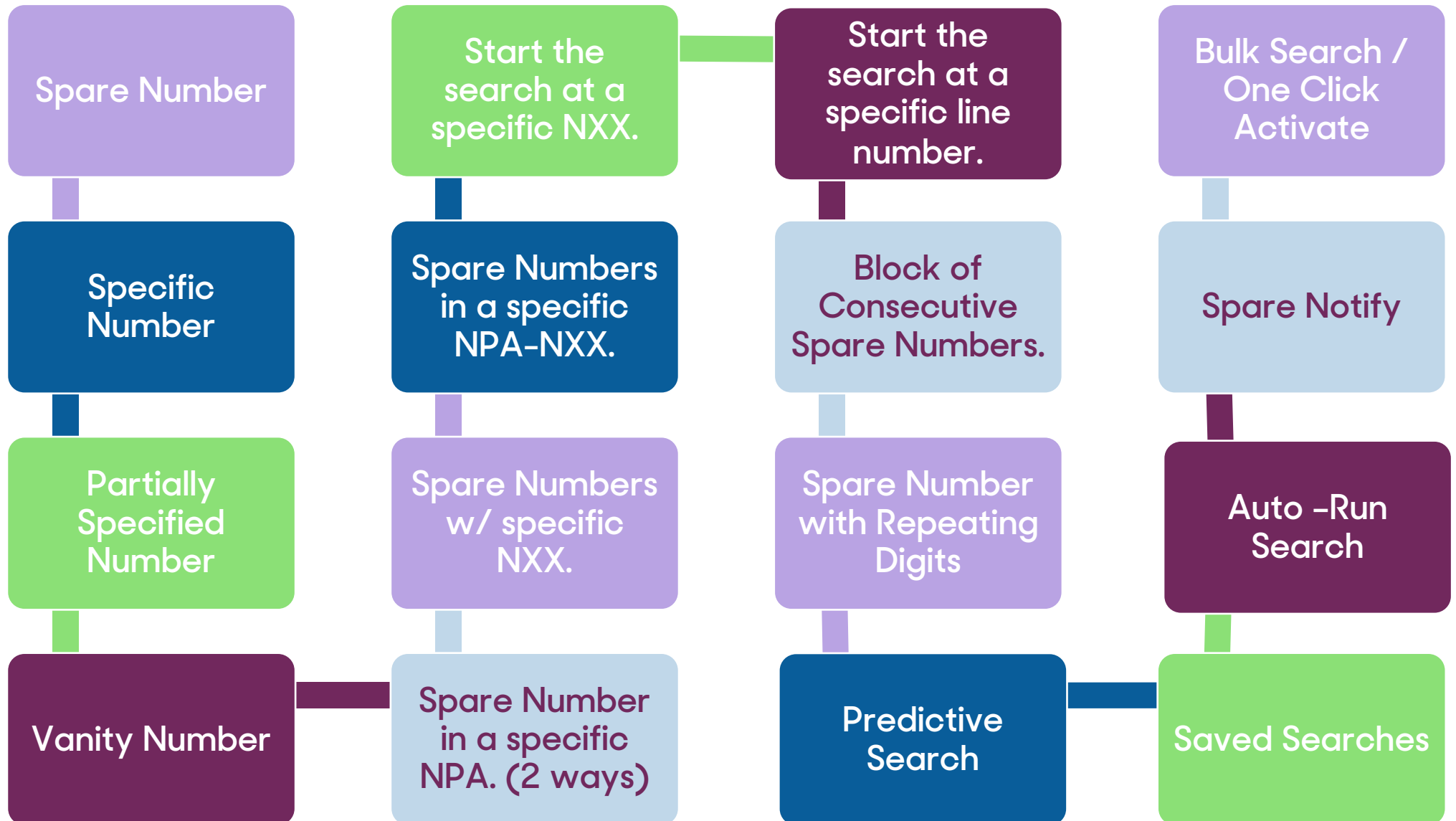
All other times when engaged an email is sent to the Help Desk.

Accessing the TFN Registry Menu



- The Menu icon is located in the upper left corner of the page and provides access to additional features of the SMS/800 TFN Registry
- The Search allows a quick way to access information with ease
- The Screen mnemonics are easily accessed (E.g. Type NUS and press enter to navigate to page)
- Mouse over opens to the side more options under each header

Types of Number Searches



Number Search and Reservation

Search Section:

- Actions: shortcut to Reservation Limits
- Quantity: 1-10 /11-500 (see Bulk / Automation)

The screenshot shows the 'Number Search and Reserve' interface. At the top, there is a navigation bar with 'Number Administration' and 'Number Search and Reserve'. Below this is a green status bar with a checkmark icon and the text 'System Predicted Toll-Free Number are shown in results page.' and a 'More Details' button. The main title 'Number Search and Reserve' is centered. On the right, there is a 'User Subscriptions' link with a magnifying glass icon. The 'Search' section is highlighted with a green box. Inside the 'Search' section, there is an 'Actions' button with a gear icon, which has a dropdown menu showing 'Reservation Limits'. This entire 'Search' section is highlighted with a green box. To the right of the 'Search' section, there is a 'Quantity*' field with the value '1' and a 'Consecutive' checkbox. Below the 'Search' section, there is an 'Upload' button with an upload icon. At the bottom, there is an 'Advanced Search' section with three input fields: 'Toll-Free NPA', 'Starting NXX', and 'Starting line'.

Number Formats

- You can enter data by copy and paste, manual typing or upload a list of TFN's.
- Invalid now show with a RED X.

Supported formats	Variable
800getcoke	Vanity no space or dash
844-250-3247	Two dashes
(833)478-9874	Parentheses and one dash
(877)horses1	Parentheses and vanity no dashes
866.654.3241	Periods between numbers
(800)123.4567	Parentheses and a period

Search



Actions

Quantity* 5

☐ Consec

844 654.1235  800-get-coke  844-250-3247  833-478-9874  877-hor-ses1  866-654-3214 

Number or Mask Entry: Must be 10 alphanumeric characters, '*', '&' and optionally two dashes '-', ':', '()'. Allowed delimiters are comma, return, colon, semi-colon.

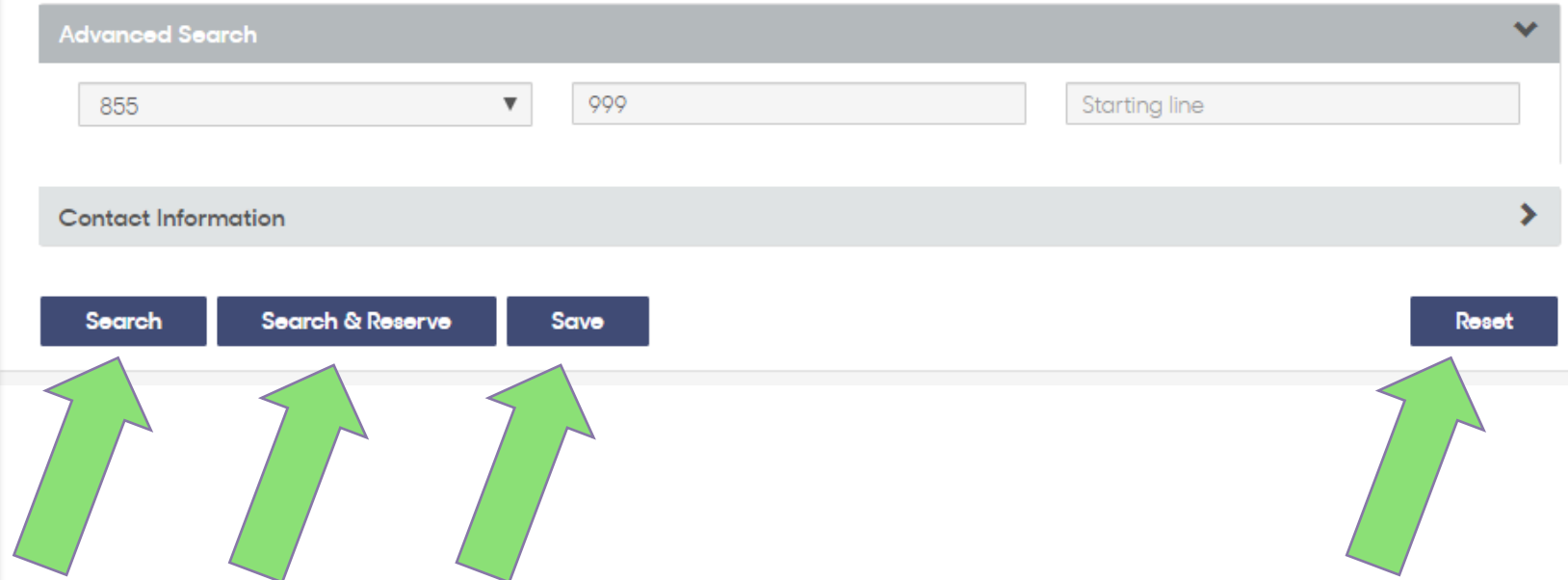
Valid: 5 Invalid: 1 Remove



Upload

Number Search and Reservation

- Search Button only works for quantities 1-10
- Search & Reserve for 1-10 numbers will run and return in the search results section on the bottom of this screen
- Save to create a saved search
- Reset to clear your search



The screenshot shows a web interface for searching and reserving numbers. At the top, there is a section titled "Advanced Search" with a dropdown arrow. Below it, there are three input fields: the first contains "855" with a dropdown arrow, the second contains "999", and the third is labeled "Starting line". Below these fields is a section titled "Contact Information" with a right-pointing arrow. At the bottom of the interface, there are four buttons: "Search", "Search & Reserve", "Save", and "Reset". Four green arrows point upwards to each of these buttons, highlighting them.

Search Results

- Search Results section will contain the list of TFNs (from 1 - 10) that meet the search criteria
- Clicking the right pointing arrow opens more options under the main subject

The screenshot displays a web interface for search results. At the top, there is a 'Results' header with a search bar and icons for 'Download' and 'Print'. Below this is a table with columns: 'Toll-Free Number', 'Status', and 'Message'. The first row shows '833-940-0058' with a status of 'Spare'. A green box highlights the first two columns of this row, and a green arrow points to a right-pointing arrow icon at the end of the row. Below the table, there are input fields for 'Resp Org', 'Effective Date' (showing '03/20/2019'), 'Last Active', 'Status' (showing 'Spare'), and 'Reserved Until'. At the bottom, another row is partially visible for '833-940-0059' with a status of 'Spare'.

Toll-Free Number	Status	Message
833-940-0058	Spare	

Resp Org: [Input Field]
Effective Date: 03/20/2019
Last Active: [Input Field]
Status: Spare
Reserved Until: [Input Field]

833-940-0059 Spare

- Select to Reserve: Select each box to reserve the TFN(s) (this is only available if the user selected search only)
- The Top check box is to select all or just for each TFN

Number Reservation Details – Not Editable

- Once Reserved you can Review:
 - Resp Org, Status, Effective Date, Reserved Until, and Last Active
- Download and Print:
See next slide

Results

Search

Download Print

	Toll-Free Number	Status	Message
Resp Org	ZATST	Status	Reserved
Effective Date	05/10/2019	Reserved Until	06/24/2019
Last Active			

Reserve

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Download and Print Options

	A	B	C
1	Quantity		10
2	Consecutive	No	
3	NPA		
4	Start NXX		
5	Start Line		
6			
7		Contact Information	
8	Contact Name	LISA REICH ZA - DELTA	
9	Contact Number	844-437-7666	
10	Notes		
11			
12		Search and/or Reserve Results	
13	Toll-Free Number	Status	Message
14	833-913-0158	Spare	
15	833-913-0159	Spare	
16	833-913-0160	Spare	
17	833-913-0161	Spare	
18	833-913-0162	Spare	
19	833-913-0163	Spare	
20	833-913-0164	Spare	
21	833-913-0165	Spare	
22	833-913-0166	Spare	
23	833-913-0167	Spare	
24			
25			
26			
27			
28			
29			
30			
31			
32			

Download

Print

- Print and Download icons are common functions for all features within the SMS/800 TFN Registry and the icons appear on the top right of pages when applicable
- Download the data in an Excel Comma Separated Values (CSV) format
- Print is the format as shown

4/2/2019 Number Search and Reserve

Number Search and Reserve

Quantity: 10 Consecutive: No NPA: Start NXX: Start Line:

Contact Information		
Contact Name	LISA REICH ZA - DELTA	
Contact Number	844-437-7666	

Search and/or Reserve Results		
Free Number	Status	Message
833-913-0158	Spare	
833-913-0159	Spare	
833-913-0160	Spare	
833-913-0161	Spare	
833-913-0162	Spare	
833-913-0163	Spare	
833-913-0164	Spare	
833-913-0165	Spare	
833-913-0166	Spare	
833-913-0167	Spare	

Reserving a Spare Number

Complete your search

- Checkmark the Dial Number(s) in the Search Results area
- Click the Reserve button
- Once Reserved the number Status is changed to Reserved

<input type="checkbox"/>	Toll-Free Number	Status	Message
<input checked="" type="checkbox"/>	833-867-0002	Spare	>
<input type="checkbox"/>	833-867-0003	Spare	>
<input checked="" type="checkbox"/>	833-867-0004	Spare	>
<input type="checkbox"/>	833-867-0005	Spare	>
<input checked="" type="checkbox"/>	833-867-0006	Spare	>

Reserve



<input type="checkbox"/>	Toll-Free Number	Status	Message
<input type="checkbox"/>	833-867-0002	Reserved	>
<input type="checkbox"/>	833-867-0004	Reserved	>
<input type="checkbox"/>	833-867-0006	Reserved	>

Reserve

Bulk Number Search and Reserve

* Bulk Search & Reserve Button works for quantities 11-500

Number Administration > Number Search and Reserve

Request 249023 Submitted Successfully. Notification mail will be sent on request completion

Number Search and Reserve

User Subscriptions

Quantity* 100 ☐ Consecutive

Number or Mask Entry

Upload

Advanced Search

855 999

Contact Information

Search Search & Reserve Save

- When a user searches for more than 10 TFNs in the Number Search and Reserve page and selects the "Search & Reserve" button, a Request ID is generated
- This is a Bulk/Automation job that runs in the background. When complete it will be retrievable in the Message Center. Notification email is sent when job is complete.

Reserved Number List (RNL)

SMS800 TFNRegistry

Acting As: ZATST

Number Administration Reserved Number List

Reserved Number List

Search

Toll-Free Number	Assigned TFN	Reserved Date	Reserved Until Date	Contact Person	Contact Number
833-964-1606	No	08/04/2020	09/18/2020	Jessica Iverson	844-439-7
833-946-0512	No	08/12/2020	09/26/2020	PFEILSCHIFTER,AMY	888-767-3
833-946-0523	No	08/12/2020	09/26/2020	PFEILSCHIFTER,AMY	888-767-3
833-946-0524	No	08/12/2020	09/26/2020	PFEILSCHIFTER,AMY	888-767-3
833-946-0528	No	08/12/2020	09/26/2020	PFEILSCHIFTER,AMY	888-767-3

10/35

Refresh

SOMOS

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Search Field:

- Enter specific data or specific to find data

- The RNL window displays a list of numbers that were reserved by a specific SMS/800 Toll-Free Number Registry user (Logon ID)
- The RNL will show all under Resp Org that you are Acting As
- RNL can be downloaded and printed

CAD - BASICS

- Navigation Buttons:

- Retrieve
- Edit
- Copy
- Transfer
- Delete
- Upload
- Download
- Print

- The DARK blue notes that tab contains data



Customer Record

Customer Record Data: 833-534-0535



Actions

Effective Date, Time and Status:

09/14/2021 - 05:15 AM CT - Pending



Retrieve



Edit



Copy



Transfer



Delete



Upload



Download



Print

Basic Customer Record (CAD)

Call Processing Record (CPR)

Label Definitions (LAD)

Customer Record Administrative Information *

Resp Org *

BRSAC

Customer ID

High Priority

☐

Agent ID

Telco

BRSA

End Subscriber Name

End Subscriber Address

Service Order

S6547896

Supplemental Form



Last Changed

Approval

CAD - BASICS

Action Gear:










- Customer Record Audit/Resend (CRR/CRA)
- Customer Record Selection (REC)
- Immediate Validation Results (IVR)
- Summary and Details of Carrier Approval (SAP/DAP)



Customer Record

Customer Record Data: 833-534-0535

Effective Date, Time and Status: ing ▼

Actions:         

Customer Record Audit/Resend

Customer Record Selection

Immediate Validation Results

Summary and Details of Carrier Approval

Call Processing Record (CPR) | Label Definitions (LAD)


Cust

Resp Org * Customer ID High Priority ☐

Agent ID Telco

End Subscriber Name

End Subscriber Address

Service Order Supplemental Form 

Last Changed Approval










Basic Customer Record (CAD)

Required Fields:

- Toll-Free Number
- Effective Date / Time
- Resp Org ID
- Service Order OR Supplemental Form

Retrieve: Toll-Free Number: 833-534-0535 >

Results: Effective Date, Time and Status: 10/28/2021 - 04:15 AM CT ▾

 Actions  Retrieve  Edit  Copy  Transfer  Delete  Upload  Download  Print

Basic Customer Record (CAD) | Call Processing Record (CPR) | Label Definitions (LAD)


Customer Record Administrative Information * ▾


Resp Org * Customer ID High Priority ☐

Agent ID Telco

End Subscriber Name

End Subscriber Address

Service Order Supplemental Form  *

End Intercept  Referral ▾

CAD - AOS

Selecting the Areas of Service (AOS) drop down menu shows all five types of service, which are:

- Network
- State
- NPAs
- LATAs
- Labels

*Required Field

The screenshot displays a web form for 'CAD - AOS'. At the top is a grey header bar labeled 'Areas of Service *' with a downward arrow. Below this is a section titled 'Networks' with a downward arrow. Inside the 'Networks' section, there is a 'Network Values' label next to a list icon. Below this, there is a selection area with a box containing an 'X' and the text 'XC', followed by a dropdown menu showing '1' and a plus icon. To the right of this section is a 'Delete' button with a trash icon. Below the 'Networks' section are five horizontal grey bars, each with a label and a right-pointing arrow: 'States', 'NPAs', 'LATAs', and 'Labels'. Below these are three more horizontal grey bars, each with a label and a right-pointing arrow: 'Carriers *', 'Destination *', and 'Contact Information'.

CAD - Carriers

Carriers *

IntraLATA Carriers

Carrier Values

SMS

9902

ZAC

9921

ZCC

9903

ZDC

9904

ZGC

9907

1

▼

+

Delete

InterLATA Carriers

Carrier Values

SMS

9902

ZAC

9921

ZCC

9903

ZDC

9904

ZGC

9907

1

▼

+

Delete

- You can enter part or all of the ACNA or CIC
- User can add the InterLATA/IntraLATA Carrier by accessing the Carrier Values stack menu
- *Required

Destination Numbers

Destination *

+

+

AddDelete

<input type="checkbox"/>	Destination Number *	Number Of Lines *	LSO	FSO
<input checked="" type="checkbox"/>	833-534-0535	1000		

Contact Information

- Destination can be a Toll-Free Number (TFN) or Plain Old Telephone Service (POTS) number
- *Required

Contact Information

Contact Information

Contact Name

-SB-Reich, Lisa

Contact Number

844-439-7666

Notes

Contact Name, Contact Number, and Notes


- The Contact Information used on the NUS window is carried over and may be modified, if necessary
- This is auto populated

Call Processing Record - CPR

Basic Customer Record (CAD)

Call Processing Record (CPR)

Label Definitions (LAD)


Delete

Call Processing Record

Primary IntraLATA Carrier

Select

Primary InterLATA Carrier

Select

Time Zone

CT (Central)

☒ Daylight Savings



Call Processing Record:





- Primary IntraLATA Carrier & InterLATA Carrier - These can be used if you only have one InterLata and one IntraLata carrier.
- Time Zone - Default value is Central Time (CT)
- Daylight Savings - Allows a user to unselect the default option of observing Daylight Savings time for this CPR

CPR

- Columns and Rows: the CPR allows a display of 10 Rows and 10 columns at a time with scroll options to display up to 1000 rows and 20 columns
- Headers names are selected via a drop-down menu

Configure Call Processing

Section Name: MAIN  Search: Select 

 Add Row  Add Column  Delete  Tree

<input type="checkbox"/>	<input type="text" value="LATA"/>	<input type="text" value="Area Code"/>	<input type="text" value="NXX"/>	<input type="text" value="Carrier"/>	<input type="text" value="Tel #"/>
<input type="checkbox"/>	*LATAS			ZAC-9921	833-534-0535
<input type="checkbox"/>	664	505	*INXS	ZDC-9904	833-534-0535
<input type="checkbox"/>	664	505	OTHER	ZCC-9903	833-534-0535
<input type="checkbox"/>	664	OTHER		ZCC-9903	833-534-0535
<input type="checkbox"/>	820,822			ZGC-9907	833-534-0535
<input type="checkbox"/>	OTHER			SMS-9902	833-534-0535

Label Definitions – LAD

- User define labels for criteria values used on an associated CPR
- Navigate to the LAD tab, then LAD Type
- Find your Label, click to expand to view defined data

Results: Effective Date, Time and Status: 09/14/2021 - 05:15 AM CT - Pending

Actions: Retrieve Edit Copy Transfer Delete Upload Download Print

Basic Customer Record (CPR) Call Processing Record (CPR) **Label Definitions (LAD)**

Area Code Date **LATA** NXX State Telephone Number Time 10 Digit Number 6 Digit Number

Search

Label: *INXS

NPA: 505

Search

786 789 723 722 731 733 735 699 655

368 371

The Navy Blue Bar indicates an entry in the LAD type

Modify a Future Dated Record

- Navigate to the NXX tab
- Find the label, click to expand
- Single click on items to remove, they will turn RED

Retrieve: Toll-Free Number: 833-534-0535

Results: Effective Date, Time and Status: 10/01/2021 - 02:45 AM CT - Saved

Actions: Retrieve Edit Copy Transfer Delete Upload Download Print

Basic Customer Record Call Processing Record (CPR) Label Definitions (LAD)

Area Code Date LATA NXX State Telephone Number Time 10 Digit Number 6 Digit Number

Search

Label: *BLOCK

NPA: 701

Search

652 638 000 1 +

Delete

Delete

Template Record - TAD

Template Record Administrative Information

- Effective Date*
- Effective Time
- Resp Org*

*Required

Retrieve: Template Record: *BR-LISARCLASS

Results: Effective Date, Time and Status: 05/13/2021 - 11:00 AM CT - Active

Actions: Retrieve Edit Copy Transfer Delete Upload Download Print

Basic Template Record (TAD) Call Processing Record (CPR) Label Definitions (LAD)

Template Record Administrative Information *

Resp Org *	High Priority	Disconnect
BRSAC	<input type="checkbox"/>	<input type="checkbox"/>
Last Changed	Approval	
05/13/2021 11:01 AM	Not Required	
By	Previous User	
BRSACLAK		

Template Information *

Template ID	Template Description
191288	

TAD Contact information

Template Record Administrative Information

Contact Information

- Contact Name
- Contact Number
- Notes

Contact Information	
Contact Name	Contact Number
<input type="text" value="Your Name here"/>	<input type="text" value="844-437-7666"/>
Notes	
<input type="text"/>	
Destination *	
<input type="text"/>	
Number of Lines *	<input type="text" value="999"/>

TAD – Destination & Area of Service

- Destination *
- Areas of Service *
- Carriers *

Destination *	
Number of Lines *	999
Areas of Service *	
Networks	>
States	>
NPAs	>
LATAs	>
Labels	>
Carriers *	
IntraLATA Carriers	>
InterLATA Carriers	>

Using the TAD with a PAD

- The PAD screen will enable Resp Orgs to create, view and update a Pointer Record that points to a Template Record for its routing data (CPR and LAD).
- Resp Orgs will be provided the capability to use any of their Active Templates for multiple Toll-Free Numbers.

Pointer Record – PAD

Required Fields:

- Effective Date *
- Effective Time
- Resp Org
- Service Order or
- Supplemental Form

Retrieve: Toll-Free Number: 833-566-0411

Results: Effective Date, Time and Status: 05/19/2021 - 11:45 AM CT - Active

Actions: Retrieve Edit Copy Transfer Delete Upload Download Print

Pointer Record Administrative Information *

Resp Org * BRSAC Customer ID High Priority ☐

Agent ID Telco BRSA

End Subscriber Name

End Subscriber Address

Service Order M987456 Supplemental Form ! *

Last Changed 05/19/2021 11:57 AM Approval Not Required

Bv Previous User

Pointer Record – PAD Cont...

- Template Name*: (Must be ACTIVE at the SCPs)
- Destination Number*: Lists the TFN
- Contact Name
- Contact Number
- Notes

Template Information *

Template Name *

*BR-LISARCLASS

Destination *

Destination Number *

833-566-0411

Number Of Lines *

500

LSO

FSO

Contact Information

Contact Name

-SB-Reich, Lisa

Contact Number

844-439-7666

Notes

Sandbox

Need More?

Do you need access? This is completed by a Primary Contact, Company Admin, or a User Admin.

Resources

HOME SUBMIT REQUESTS RESP ORG TOOLS FIND DOCUMENTS **RESOURCES** MY INFO COMPANY ADMIN

Number Admin History Report

Videos

Industry Guidelines

Calendar

System How-To

Check Point VPN

Frequently Asked Questions

Introduction to Toll-Free

Billing Information

Third Party Verification

Electronic Signature

Enhancement Request

System How-To

- SMS/800 TFN Registry User Interface (UI)
 - ⊕ How to Log into the SMS/800 TFN Registry UI
 - ⊕ How to Reserve and Spare a Toll-Free Number
 - ⊕ How to Build a Customer Record (CAD)
 - ⊕ How to Build a Call Processing Record (CPR)
 - ⊕ How to Build a Label Definition (LAD)
 - ⊕ How to Immediately Activate a Toll-Free Number
 - ⊕ How to Build a Template Record (TAD)
 - ⊕ How to Build a Pointer Record (PAD)
 - ⊕ How to Convert a Customer Record (CAD) to a Pointer Record (PAD)
 - ⊕ How to Change the Resp Org on an Active Toll-Free Number
 - ⊕ How to Disconnect an Active Toll-Free Number
 - ⊕ How to Re-Activate a Disconnected Customer Record (CAD)
- Web Based Access (WBA) Interface

- Visit Resources on <https://portal.somos.com/>
- System How-To
- Videos

Already have Somos Portal Website access?

How to setup your users for access?

- If you have a secure Portal logon you can view the video:
 - How to Manage Users

<https://portal.somos.com/>

<https://portal.somos.com/Controls/VIDEO/videoPlayer.aspx?VideoID=1>

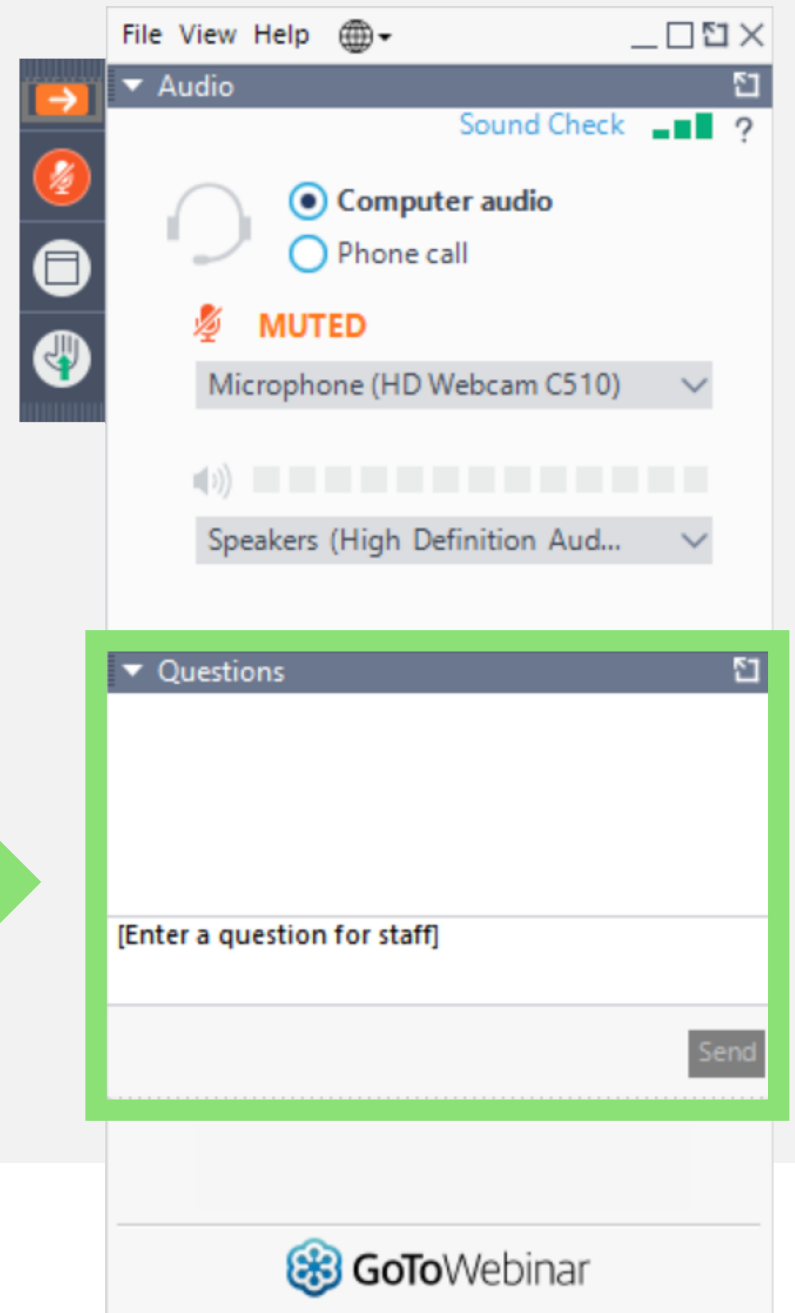


Need More Information?

- Once you have watched today's webinar, signup for a Resp Org Focus Session
- If you need more than a Focus Session register for the June 14, 2021 class. Please sign up by May 28, 2021. This is the last scheduled class prior to the September 30, 2021 decommission for WBA and MGI.
- <https://info.somos.com/SMS800ClassTrainingBrochure.html>
- The user experience is important, and we are constantly working to improve. The Calendar, located under Resources on <https://portal.somos.com>, will list SMS/800 TFNRegistry Updates, also watch for future communications to the industry.
- If you have questions, please feel free to Call/Email/Text the Help Desk
Call or Text | 844.HEY.SOMOS or 844.439.7666, or Email | help@somos.com

Questions?

Submit your questions in the Questions box and our moderator will address your questions live.



UI Resp Org Focus Sessions

Would you benefit from dedicated time with TFN Registry experts?

- One-hour Zoom calls
- Attendees may be multiple Resp Orgs per session or one Resp Org with up to 10 participants
- Prerequisite: Attend or watch recording of the UI walkthrough Webinar
- Registration is free

- June 30 @ 2PM ET / 1PM CT
- July 14 @ 2PM ET / 1PM CT
- July 22 @ 10AM ET / 9AM CT

Email us at
tfnregistry@somos.com
if you are interested in learning more about how to sign up!

SMS/800 TFN Registry® API & UI



